

Equal Opportunities Statement

About RSVP West

RSVP West is one region of the national Retired and Senior Volunteer Programme, a registered charity, itself part of CSV. RSVP West has no paid staff, relying wholly on volunteers for its operation and administration. It carries out its work through a series of projects, many of them run semi-autonomously.

Mission

RSVP West creates and maintains opportunities for individuals to play an active role in the life of their community, specifically individuals who are retired or aged over 50.

Values

In our everyday work we have several principal aims:

1. We believe everyone has the right to contribute to their community. We make no distinction of sex, marital and parental status, religious or political beliefs, colour, race, ethnic or national origins, creed, trade union activities, sexual orientation, physical or mental disability, spent criminal convictions, employment status or any other criterion not relevant to the individual's work as a volunteer.
2. We provide volunteering and training opportunities to a high standard and services that are relevant, effective and efficient.
3. We want volunteers' lives to be enriched and fulfilled. We seek to place volunteers in situations that match their abilities and desires. We ask of them that they do no more than they are prepared and able to do. We do not press them to do work beyond the point at which they find volunteering to be rewarding and satisfying or to continue volunteering if they cease to be happy in what they are doing. We ensure that volunteers are paid reasonable expenses and are not out-of-pocket as a result of their voluntary work.
4. We aim to inspire and innovate and we adapt to change and respond to feedback.
5. We value the people we work with and serve. We permit no discrimination, harassment, bullying, intimidation or other adverse actions either by volunteers to the people they work with or against volunteers.

Monitoring and complaints

RSVP West is committed to ensuring that this policy is implemented. We encourage volunteers and those they help to report any instances of behaviour that they feel to be inappropriate or worrying to the Regional Coordinator. We will take such steps as necessary to investigate and resolve the issue. Volunteers whose actions are considered to have fallen below the standards required of them may be given appropriate advice or asked to leave. Equally, we will support volunteers in cases in which it is determined that a complaint is unjustified or malicious.